Kevin Ng 579 4th Ave San Francisco CA 94118

Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer and I chose a competitive provider like Sonic.net because of their fiber and phone plan and have been quite satisfied with their service. In the past, I have had DSL and phone via AT&T, Sonic's DSL service, as well as Comcast TV, Internet, and phone service. I decided to make the switch back to Sonic because their fiber service was affordable, fast, and reliable and their customer service is quite friendly and prompt. I was also tired of the extra fees and high costs of my previous providers, especially when I wasn't getting the speeds advertised. I just wanted simple, fast, and reliable service and Sonic seemed to be the only one who put their cI am a consumer and I chose a competitive provider like Sonic.net because of their fiber and phone plan and have been quite satisfied with their service. In the past, I have had DSL and phone via AT&T, Sonic's DSL service, as well as Comcast TV, Internet, and phone service. I decided to make the switch back to Sonic because their fiber service was affordable, fast, and reliable and their customer service is quite friendly and prompt. I was also tired of the extra fees and high costs of my previous providers, especially when I wasn't getting the speeds advertised. I just wanted simple, fast, and reliable service and Sonic seemed to be the only one who put their customers first ustomers first.

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